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## Amendments to the Claims:

This listing of claims will replace all prior versions, and listings of claims in the application:

## Listing of Claims:

 (Currently Amended) A method of refunding value as applied to a spoiled mail item bearing sensitive information, spoiled items, wherein the item comprises an element containing an authentication code and bearing sensitive information, the method comprising the steps of:

validating a postage imprint associated with a mail item in a mail item stream, the mail item bearing sensitive information, wherein the postage imprint the element in each item in an item stream, wherein an item is assigned as being spoiled where the element inserted in the item does not satisfy at least one validation criterion;

assigning the mail item as being a spoiled mail item;

separating the spoiled items-mail item from the mail item stream;

for each spoiled item, presenting the element to a third party presenting at least one of the spoiled mail item and the associated postage imprint to a postage service, so that the sensitive information is not made available to the third party readable by the postage service; and

for each spoiled item, refunding the value as applied to the spoiled <u>mail</u> item based on a determination by the third-party <u>postage service</u>.

- (Currently Amended) The method of claim 1, wherein each the validating comprises scanning the mail item for the postage imprintis seanned for an element inserted in the item in the validation step.
- 3. (Currently Amended) The method of claim 2, wherein the at least one validation criterion requires the element inserted in the item-postage imprint to have at least one physical characteristic, comprising at least one of a position, size, and color of the element postage imprint.

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- 4. (Currently Amended) The method of claim 1, wherein data is read from each element inserted in the item in the validation step comprises reading data from the postage imprint.
- 5. (Currently Amended) The method of claim 4, wherein the at least one validation criterion requires authentication of at least part of the read-data read from the postage imprint.
- 6. (Original) The method of claim 5, wherein the authentication of at least part of the read data requires the at least part of the read data to have a predeterminable format.
- 7. (Original) The method of claim 5, wherein the authentication of at least part of the read data requires the at least part of the read data to match check data.
- 8. (Currently Amended) The method of claim 1, wherein the element inserted in the item postage imprint is a printed imprint.
- (Currently Amended) The method of claim 1, wherein the element inserted in the item postage imprint is an electronic label.
- 10-11. (Canceled).
- 12. (Currently Amended) The method of claim 1, further comprising the steps of: perforating each element removed from a spoiled item about the authentication code; and separating a section of the element including the postage imprint, the separated section including an authentication code and excluding the sensitive information, to allow the separated section to be presented to a third party; the postage service with the sensitive information not being made available to the third party readable by the postage service.
- 13-14. (Canceled).

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15. (Currently Amended) The method of claim 1, wherein each-the spoiled mail item includes a label on which the element postage imprint is provided, and further comprising the step of:

separating the label from the <u>spoiled mail</u> item to allow the label to be presented to a third party, with the sensitive information not being <del>made available to readable by the third party.</del>

- 16. (Currently Amended) The method of claim 1, further comprising the step of: obliterating the sensitive information on each element removed from a the spoiled mail item to allow the element to be presented to a third party, with cause the sensitive information not being made available to the third party to be unreadable by the postage service.
- 17. (Currently Amended) The method of claim 16 wherein the sensitive information is printed on the element and the obliterating step comprises the step of:

over-printing the sensitive information to render the sensitive information unreadable.

18. (Currently Amended) The method of claim 16 wherein the sensitive information is printed on the element and the obliterating step comprises the step of:

applying a panel over the sensitive information to render the sensitive information unreadable.

19. (Currently Amended) The method of claim 16, wherein the obliterating step comprises the step of:

cutting out a section of the each element removed from a spoiled mail item including the sensitive information—so that the item includes no sensitive information

20. (Currently Amended) The method of claim 1, further comprising the step of:

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packaging each element removed from a the spoiled <u>mail</u> item to conceal the sensitive information and allow the element <u>spoiled mail item</u> to be presented to a third party the <u>postage service</u>, with the sensitive information not being <u>made available to the third party readable by the postage service</u>.

21. (Currently Amended) The method of claim 1, wherein each the spoiled mail item includes a cover sheet which includes no sensitive information and on which the element-postage imprint is provided, and further comprising the step of:

separating the cover sheet including the element from the <u>spoiled mail</u> item to allow the cover sheet to be presented to a third party the <u>postage service</u>, with the sensitive information not being made available to the third party readable by the <u>postage service</u>.

- 22. (Currently Amended) The method of claim 1, further comprising the step of: generating a spoiled item notification in respect of each-for the spoiled mail item for communication to a remote center.
- 23. (Currently Amended) The method of claim 22, further comprising the step of: electronically transmitting the spoiled item notifications notification to the remote center, and wherein each spoiled item notification transmitted to the remote center is transmitted separately or multiple spoiled item notifications are transmitted in batches at predeterminable intervals.
- 24. (Currently Amended) The method of claim 22, wherein an image of the postage imprint associated with the spoiled mail item each spoiled element is acquired in the validation step, and each spoiled item notification includes an image of an element of the respective spoiled item the image which excludes the sensitive information to allow the image of the element to be presented to a third party the postage service, with the sensitive information not being made available to the third party readable by the postage service.

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- 25. (Currently Amended) The method of claim 1, further comprising the step of: crediting a refund credit register in respect of for the value as applied to each element postage imprint for each spoiled item.
- 26. (Canceled).
- 27. (Currently Amended) The method of claim 1, further comprising the step of:

  writing an element for each a postage imprint for a subsequent mail item in the mail item stream, wherein, where the element of a previous item is assigned as being spoiled, the written element the written postage imprint contains the an authentication code contained in the element postage imprint of the previous spoiled mail item assigned as being spoiled.
- 28. (Canceled).
- 29. (Currently Amended) The method of claim 27, wherein the element postage imprint is an electronic label and the writing step comprises the step of:

electronically writing to an electronic label <del>as an element</del> on <del>each</del> <u>the subsequent mail</u> item.

- (Currently Amended) The method of claim 1, wherein the items comprise-mail item comprises documents, the documents comprising one or more sheets.
- 31. (Canceled).
- 32. (Currently Amended) The method of claim 1, wherein the items comprise mail item comprises at least one of document carriers, envelopes of and mail carriers.
- 33. (Currently Amended) The method of claim 1, wherein the sensitive information is encoded separately from the postage imprint.

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34. (Currently Amended) An item A mail handling system for refunding value as applied to a spoiled mail item bearing sensitive information, items, the items including an element containing an authentication code and bearing sensitive information, in an item stream, the system comprising;

a validation unit for validating the element of each item a postage imprint associated with a mail item in an a mail item stream, the mail item bearing sensitive information, wherein an item is assigned and for assigning the mail item as being spoiled where the element-postage imprint associated with the mail item does not satisfy at least one validation criterion;

a sorting unit for separating the spoiled items-mail item from the mail item stream, with the element-postage imprint of each-the spoiled mail item being presented to a third party for authentication by a postage service, so that the sensitive information is not made available to the third party readable by the postage service; and

a control unit for controlling operation of the system, wherein the control unit includes a refund credit register and is operative to credit the refund credit register in respect of with the value as value applied to each the spoiled mail item, the spoiled mail item being wherein the spoiled item is authenticated by the third party postage service.

- 35. (Currently Amended) The system of claim 34, wherein the validation unit is operative to scan each the mail item for an element the postage imprint.
- 36. (Currently Amended) The system of claim 35, wherein the at least one validation criterion requires the element-postage imprint to have at least one physical characteristic comprising at least one of a position, size and color of the element postage imprint.
- 37. (Currently Amended) The system of claim 34, wherein the validation unit is operative to read data from the element postage imprint.

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- 38. (Currently Amended) The system of claim 37, wherein the at least one validation criterion requires authentication of at least part of the read data read from the postage imprint.
- 39. (Original) The system of claim 38, wherein the authentication of at least part of the read data requires the at least part of the read data to have a predeterminable format.
- 40. (Original) The system of claim 38, wherein the authentication of at least part of the read data requires the at least part of the read data to match check data.
- 41. (Currently Amended) The system of claim 34, wherein the element postage imprint is a printed two-dimensional barcode.
- (Currently Amended) The system of claim 34, wherein the element postage imprint is a radio frequency tag.
- 43. (Canceled)
- 44. (Currently Amended) The system of claim 34, wherein the items include mail item includes an electronic label containing the sensitive information.
- 45-46. (Canceled).
- 47. (Currently Amended) The system of claim 34, wherein the element-postage imprint is removable from the mail item to allow the element-postage imprint to be separated, and thereby allow the element to be and presented to a third party the postage service, with the sensitive information not being made available to the third party readable by the postage service.
- 48. (Currently Amended) The system of claim 34, wherein each <u>mail</u> item includes a label on which the element-postage imprint is provided to allow the element-postage imprint to be

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separated by removal of the label, and thereby allow the label to be presented to a third party-the postage service, with the sensitive information not being made available to the third party readable by the postage service.

- 49. (Currently Amended) The system of claim 34, further comprising:
- an obliteration unit for obliterating the sensitive information on each element of a the spoiled <u>mail</u> item to allow the <u>spoiled mail</u> item to be presented to a third party the <u>postage</u> <u>service</u>, with the sensitive information not being <u>made available to the third party readable by the</u> <u>postage</u> service.
- 50. (Currently Amended) The system of claim 49, wherein the sensitive information is printed on the element and the obliteration unit comprises a printer for over-printing the sensitive information to render the sensitive information unreadable.
- 51. (Currently Amended) The system of claim 49, wherein the sensitive information is printed on the element and the obliteration unit comprises an applicator for applying a panel over the sensitive information to render the sensitive information unreadable.
- 52. (Currently Amended) The system of claim 49, wherein the obliteration unit comprises a cutter for cutting out a section of each element of a the spoiled mail item including the sensitive information, so the <u>spoiled mail</u> item includes no sensitive information.
- 53. (Currently Amended) The system of claim 34, further comprising:
- a packaging unit for packaging each element of a the spoiled mail item to conceal the sensitive information, and thereby allow the element spoiled mail item to be presented to a third party the postage service, with the sensitive information not being made available to the third party readable by the postage service.

- 54. (Currently Amended) The system of claim 34, wherein each the mail item includes a cover sheet which includes no sensitive information and on which the element-postage imprint is provided to allow the cover sheet including the element to be separated from the mail item, and thereby allow the cover sheet to be and presented to a third-party the postage service, with the sensitive information not being made available to the third-party readable by the postage service.
- 55. (Currently Amended) The system of claim 34, wherein the control unit is operative to generate a spoiled <u>mail</u> item notification in respect of each for the spoiled <u>mail</u> item for communication to a remote center.
- 56. (Currently Amended) The system of claim 55, wherein the control unit includes a communications module for electronically communicating with the remote center, whereby the spoiled item notifications generated by the control unit are transmitted electronically to the remote center, and each spoiled item notification is transmitted separately or spoiled item notifications are transmitted in batches at predeterminable intervals.
- 57. (Currently Amended) The system of claim 55, wherein the validation unit is operative to acquire an image of the postage imprint associated with the spoiled mail item each spoiled element, and each the spoiled item notification includes an image of the respective spoiled element the image which excludes the sensitive information to allow the image of the element to be presented to a third party the postage service, with the sensitive information not being made available to the third-party readable by the postage service.
- 58. (Currently Amended) The system of claim 34, further comprising [[:]] a writing unit for writing an element the postage imprint, ; and wherein the control unit is operative to control the writing unit to write an element containing the the postage imprint comprising an authentication code contained in the element of postage imprint associated with a previous mail item assigned as being spoiled.

- 59. (Currently Amended) The system of claim 58, wherein the element is a printed imprint of postage imprint a two-dimensional barcode, and the writing unit comprises a printing unit-for printing an imprint as an element on each item.
- 60. (Currently Amended) The system of claim 58, wherein the element postage imprint is an electronic label, and the writing unit comprises an electronic label writer for writing to an electronic label as an element on each item.
- (Currently Amended) The system of claim 34, wherein the items comprise mail item comprises documents including one or more sheets.
- 62. (Canceled).
- 63. (Currently Amended) The system of claim 34, wherein the items comprise mail item comprises at least one of document carriers, envelopes of and mail carriers.
- 64. (Currently Amended) The system of claim 34, wherein the sensitive information is encoded separately from the postage imprint.